Selected abstracts Donor management

16:30 - 16.45 COMPARISON OF DONOR AND GENERAL POPULATION DEMOGRAPHICS IN CANADA, THE NETHERLANDS, ENGLAND AND THE UNITED STATES: A BEST COLLABORATIVE GROUP STUDY - Mindy Goldman, Canada

16:45 - 17.00 DONOR DEFERRAL IN POLAND IN 2003-2004 AND 2010-2013: WHAT HAS CHANGED - Agata Plodzich, Poland

17.00 - 17.15 IMPACT OF THE FIRST WHOLE BLOOD DONATION’S COMPLICATIONS ON DONOR RETENTION AND COMPLICATIONS AT FURTHER DONATIONS - Philippe Gillet, Belgium

17.15 - 17.30 IMPROVING FIRST TIME DONOR ATTENDANCE RATES THROUGH THE USE OF TAILORED DONOR PREPARATION MATERIALS – D. Waller, Australia